



CLIVEDEN

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FRANCISCO MACEDO NAMED 'MANAGER OF THE YEAR 2023'



Last night's glittering awards ceremony marked the 40th Anniversary of the Cateys, held at JW Marriott Grosvenor House, London, the prestigious title of 'Manager of the Year 2023' was awarded to Francisco Macedo, General Manager of Cliveden House and Group Operations Director of Iconic Luxury Hotels.

The Cateys are the biggest awards of their kind in the hospitality industry. Internationally renowned, they recognise the strongest performers, latest emerging brands, and highest flyers in the sector, as determined by the industry itself. More than 100 judges, chosen for their expertise and industry knowledge, and past success as Catey winners themselves, met for four days of intense debate to discuss the nominees and produce the industry winners who represent British hospitality at its best.

Commenting on Francisco's award success, Andrew Stembridge, Executive Director of Iconic Luxury Hotels said: "There are lots of great managers in our business and even more in the wider hospitality industry, however very few have the seemingly effortless ability to 'juggle' dozens of projects whilst driving forward numerous innovative tasks. During his time at Cliveden, he has transformed the business by developing a dynamic management team, driven service standards and over a couple of challenging years, delivered record financial performances.

"These impressive achievements led us to widen Francisco's role beyond Cliveden, driving projects, synergies, and best practice across the whole of the Iconic Luxury Hotel portfolio as Group Operations Director. But what really differentiates Francisco from others is his impact and influence within the wider industry, where he devotes a significant and admirable amount of his own personal time to multiple industry associations and charities. Francisco's dedication to our business and more importantly hospitality in general is outstanding, and I can think of very few people more deserved of this prestigious accolade tonight than Francisco", concluded Andrew Stembridge.

Francisco Macedo, who joined Cliveden in September 2018, has management experience across a wide variety of hotels properties. Previous posts include General Manager of 5-star Bovey Castle in Devon (2015-2018); Operations Manager of both the Stapleford Park Country House Hotel (2013-2015) and The Manor at Weston on the Green (2012-2013); Restaurant & Bars Manager at Luton Hoo Hotel Golf & Spa (2010-2012); international experience as Food & Beverage Director with the Pestana Hotel Group (2006-2010), and the Tivoli Hotels & Resort Group in Portugal and Brazil (2000-2006).

Married to Cátia Macedo, Francisco was born on the Portuguese island of Madeira. Personal achievements in the past year have included academic recognition as part of the Cornell Diploma on Real Estate and Asset Management and well as the Cornell Certificate in Hospitality Marketing in Uncertain Times. He has attended the highly recognised Worldwide General Managers Programme at Cornell University after being awarded a St Julian's Scholarship, by the Worshipful Company of Innholders, Lord Forte Foundation, Savoy Educational Trust, and the Master Innholders. Francisco was made a Freeman of The Worshipful Company of Innholders and a Freeman of the City of London becoming the youngest member to hold the title of Master Innholder in 2021.

Commenting on the accolade of Manager of the Year 2023, Francisco said: “I am overwhelmed to have received this coveted award, it means a tremendous amount to me personally and, I am proud to accept the award on behalf of my team at Cliveden and the wider Iconic Luxury Hotel family. Strong teamwork and great hospitality are at the heart of all we do, and all we achieve, and I would like to express my thanks and gratitude to all those that I work alongside.”

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CLIVEDEN HOUSE is a five-star luxury hotel; the building is owned by the National Trust and operated under a long lease arrangement by Iconic Luxury Hotels. Less than 45 minutes west of London and 20 minutes from London Heathrow Airport, the hotel has 47 spacious rooms and suites in the main mansion plus Spring Cottage, a summerhouse on the banks of the River Thames, together with boathouse and boats, luxurious spa and a range of sporting and leisure facilities. The Cliveden Dining Room is complemented by the relaxed informality of The Astor Grill, together with a range of private dining, banqueting, and meeting facilities. A member of Relais & Châteaux, Cliveden is unique, the setting, architecture and interiors all speak eloquently of extraordinary extravagance and remarkable refinement. There is a palpable sense of history for this is a house that for well over 350 years has been dedicated to the pursuit of pleasure, power, and politics.

ABOUT ICONIC LUXURY HOTELS

Iconic Luxury Hotels was founded in December 2016 and is part of L+R Hotels (landrhotels.com) - a highly motivated family-owned global hotel investment and management company - who have an extensive portfolio of over 105 hotels, with approximately 21,000 bedrooms. Iconic Luxury Hotels is an expanding collection with an international focus. The collection is comprised of an eclectic array of properties each of which celebrates distinct architecture, cultural heritage, and natural surroundings.

Each property has its own character, traditions, and stories but they share a common commitment to delivering outstanding experiences. The current portfolio includes some of the world’s most famous hotels from Cliveden House, one of England’s finest country estates, to the Hotel Excelsior in Italy which is the home of the Venice International Film Festival. The other UK hotels are comprised of Chewton Glen an English estate on the South Coast, The Lygon Arms a 14th Century Coaching Inn in the Cotswolds, 11 Cadogan Gardens in Chelsea, one of London’s most prestigious residential areas and The Mayfair Townhouse, London which opened in December 2020.